

Update to IRIS Prompts when "Login Automatically" is Selected



Update Process if "Login Automatically" was selected

If the end user is unable to install the update to IRIS before being automatically logged in, the experience may differ slightly. Below is a screenshot showing the "Login Automatically" options:





Update Available Message after Automatic Login

If the update to IRIS doesn't complete before the automatic login, or if the end user doesn't click "Install Now" before logging in automatically, the following message will appear after logged into the application/EMR:





Update Processed & Select "Continue" to Restart

 If the end user clicks "Install Now" before automatic login, the login dialog will disappear in the background, and the prompt to restart will appear. The end user will select "Continue" to proceed with the update.





Re-Login & Store Credentials

After the application restarts, the end user may need to enter their username and password. To store the credentials for future logins, they should select the first two checkboxes under the password section. This step may also be required when logging into their EMR for the first time.





Need help with Shadowbox? // Version 7.0.5

Proprietary & Confidential



Shadowbox.com info@shadowbox.com | (323) 596-0999

